



Available Training Curricula for Human Services and Healthcare Professionals:

1) Dementia in the Elderly

Overview: By taking this course, participants will be afforded the following benefits:

- Discuss signs and symptoms of Dementia.
- Recognize causes and treatment for Dementia.
- Distinguish the difference between dementia and Alzheimer’s Disease.
- Recognize communication problems with individuals with Dementia.
- Practice effective strategies and techniques to communicate with individuals with Dementia.
- Recognize the most common non-verbal communication problems in individuals with Dementia.
- Examine environmental factors that affect individuals with Dementia.
- Discuss effective strategies for successful care giving of individuals with Dementia.
- Review the generational barriers that affect the environment with individuals with Dementia.
- Examine the most common challenging behaviors exhibited by individuals with Dementia.
- Review the possible cause of challenging behaviors of individuals with Dementia.
- Practice possible solutions for caregivers in dealing with challenging behaviors of individuals with Dementia.

2) When Caring Becomes Chronic

Overview: By taking this course, participants will be afforded the following benefits:

- Participants will be able to identify contributing factors to chronic illnesses.
- Participants will learn coping strategies to deal with chronic caregiving.
- Participants will gain a greater understanding of the impact of chronic caregiving on women.
- Participants will be better prepared to choose mindfully when preserving a healthy brain.

3) Managing the Care of Older Adult with Cognitive Impairment

Overview: By taking this course, participants will be afforded the following benefits:

- Participants will gain a better understanding of cognitive impairment in the aging population and the implications for providing care.
- Participants will become aware of assessment and planning resources for coordinating care for the aging population.
- Participants will gain a deeper understanding of the benefits and challenges to building multidisciplinary teams in a care coordination model for older adults.

4) Coping with a Diagnosis of Dementia

Overview: By taking this course, participants will be afforded the following benefits:

- Participants will better understand a diagnosis of dementia.
- Participants will learn coping skills when engaging persons living with dementia.
- Participants will become aware of resources available to aid in the support of caregiving responsibilities.

5) Managing Behaviors of Persons Living with HIV Associated Dementia

Overview: By taking this course, participants will be afforded the following benefits:

- Participant will learn the signs and symptoms of HIV Associated Dementia (HAD).
- Participants will better understand the challenging behaviors of people living with HIV Associated Dementia (HAD).
- Participants will become aware of possible solutions to challenging behaviors exhibited by someone living with HIV Associated Dementia (HAD).

6) Essential of Effective Care Planning

Overview: By taking this course, participants will be afforded the following benefits:

- Participants will understand the importance of assessments.
- Participants will learn motivational interviewing techniques.
- Participants will better understand the role of the Care Coordinator in the Assessment and Care Planning process.

7) Determinant of Abuse/Neglect and Safety Concerns

Overview: By taking this course, participants will be afforded the following benefits:

- Participants will better understand the various types of abuse
- Participants will identify their role in the investigative process.
- Participants will better understand safety risks in the field.

8) Dealing with Difficult People

Overview: By taking this course, participants will be afforded the following benefits:

- Participants will better understand the meaning of resistance.
- Participant will understand the reasons behind resistance.
- Participants will identify strategies to address resistance.

9) Improving Transitional Care Practices

Overview: By taking this course, participants will be afforded the following benefits:

- Participants will gain a better understanding of how care coordination intersects with care transitions.
- Participants will better understand how communication barriers impede successful transitions.
- Participants will be able to identify steps to improve the transition process.

10) Managing Professionalism Online / Technology and the Human Services Worker

Overview: By taking this course, participants will be afforded the following benefits:

- Participants will be able to articulate various forms of technology applications that are pertinent in their field to meet program objectives
- Participant will be able to Identify and discuss unique forms of software that are effective and efficient when meeting individualized clients' needs
- Participants will be able to identify various Internet resources that are available to assist human services workers provide research to meet clients' needs and/or requests

- Participants will be able to assess human services information on the Internet for authority, accountability, objectivity, and currency using a reliable evaluation tool such as the CARS Checklist when researching needed services for clients/families
- Participants will be able to identify and discuss various forms of technology.
- Participants will be able to correlate the benefit of each application to specific job functions within the field of human services.
- Participant will be able to identify and resolve ethical concerns of various human services websites and online services provided to clients (i.e. confidentiality, security, HIPAA)

11) Addressing Adult Health Literacy

Overview: By taking this course, participants will be afforded the following benefits:

- Participants will gain a better understanding of the definition of health literacy.
- Participants will be able to identify the signs of health literacy issues in older adults.
- Participants will learn how to develop education material that is appropriate for older adults with health literacy issues.

12) Care Coordination as a Model of Care

Overview: Participants will better understand how streamlining healthcare promotes optimal healthcare outcomes for patients with multiple morbidities.

- Participants will better understand the benefits and challenges to integrating multidisciplinary teams into a care coordination model
- Participants will identify strategies to address barriers within multidisciplinary teams
- Participants will develop strategies to building and sustaining effective multidisciplinary teams

13) Caring for An Aging America

Overview: Participants will become better prepared to recognize and appropriately address the needs of persons living with dementia.

- Learn generational considerations of the older population
- Learn the differences between the two conditions
- Learn the signs and symptoms
- Identification of treatable causes of dementia
- Learn nonpharmacological strategies to address communication and behavioral challenges

14) Managing Ethical Principles in Social Work Practices

Overview: Social Work Professionals will examine alternatives to managing ethical principles when dilemmas arise in the social practices.

- Identify ethical responsibilities as it relates to social workers in all facets of social work practice
- Clearly articulate the role ethics plays in cultural awareness and cultural competency in social work practices
- Discuss ethical concerns with online service delivery

15) The Evolving of Professional Practices

Overview: Participants will become knowledgeable of the importance of professionalism in health and human services practices. (2) Participants will learn strategies to maintaining professionalism in the workplace.

- List ways to maintain professionalism in the workplace
- Identify strategies to combat barriers that threaten successful leadership
- Become knowledgeable of the barriers that impede successful leadership
- Identify ways to create and maintain cultural competency in the workplace